MOHAMMAD F. HOMAYOON

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EXPERIENCE

Evolent **Remote / Brea, CA**
Clinical Operations Coordinator *Nov 2022 – Present*

- Authored and presented a business case to the Clinical Operations VP and Managing Director (Oct 2026) for a cross-team efficiency analyst program, with a three-phase deployment model, 90-day roadmap, and KPI, SLA, and throughput success metrics grounded in pilot results across two teams.
- Built interactive Power BI and Excel dashboards tracking case volume, team throughput, and SLA performance, used by senior leadership for forecasting decisions.
- Designed and deployed a SharePoint + Power Automate + Microsoft Forms case-intake system for a team of 8, replacing manual Outlook inbox workflows and cutting processing turnaround time by 50%.
- Established recurring reporting schedules and automated data exports with advanced Excel, giving leadership visibility into capacity and operational bottlenecks.
- Identified data-quality gaps in upstream workflows, diagnosed root causes, and implemented process-validation checks; validated data inputs for accurate client charges and conducted UAT.

Ferdawsi **Irvine, CA**
Founder & CEO *Jun 2024 – Present*

- Launched a resale sports goods e-commerce brand, managing China–US sourcing; reached 200+ sales and 1M+ TikTok views within 3 months via Shopify and TikTok Shop.

ServiceNow **Irvine, CA**
Student Ambassador, UC Irvine *Mar 2024 – Jun 2025*

- Launched UCI's first ServiceNow Academy as primary liaison, enrolling 98 students; won 1st Place, CreatorCon Hackathon 2025 (HackZone) with an AI-driven workflow solution.

CVS Pharmacy **Tustin / Irvine, CA**
Certified Pharmacy Technician (CPhT) *Dec 2019 – Dec 2023*

- Processed 150+ prescriptions daily, resolving insurance approvals and prior authorizations under federal/state health law and patient privacy rules; contributed to the branch becoming the most profitable of 23 stores in CVS District 5.

PROJECTS

- **Value-Based Oncology Market-Entry Strategy Dashboard (personal project):** Scored all 50 states + DC on six public CMS and cancer-registry measures, stress-tested the ranking across 5,000 random weight scenarios, and wrote a seven-page paper with a phased launch plan; published an interactive dashboard with adjustable weights.
- **Medicare Part B Oncology Drug Spending (personal project):** Analyzed public CMS Part B Spending by Drug data (2020–2024) in Python/pandas across 145 oncology codes; quantified spend growth and concentration, sized illustrative biosimilar savings, and produced an executive summary and Tableau-ready dataset.
- **Operational Efficiency ROI Model (personal project):** Built an Excel ROI and opportunity-sizing model with live formulas, Low/Base/High scenarios, and a sensitivity grid to test payback of a proposed analyst role.

EDUCATION

University of California, Irvine – The Paul Merage School of Business **Irvine, CA**
B.A. Business Administration; GPA 3.86; Campuswide Honors Collegium (Top 3%); Dean's List *June 2025*

Irvine Valley College **Irvine, CA**
Associate Studies in Business Administration & Business Economics; GPA 4.0; IVC Honors Program *May 2022*

LEADERSHIP, AWARDS & SPEAKING

- **President & Founder, Afghan Economic Development Association (2022–Present):** Founded a California nonprofit and initiated 501(c)(3) status; led a team of 3–5 toward a $12,000 goal to build a school in Kabul.
- **Awards:** 1st Place ($10,000) and 2nd Place ($5,000), Stella Zhang New Venture Competition; 1st Place, Legacy Youth Leadership Summit 2022 pitch competition; 2nd Place & Speed Pitching Winner, 2023.

SKILLS & CERTIFICATIONS

Analytics: Advanced Excel, Power BI, SQL, Alteryx, KPI/SLA dashboards, data validation, scenario and sensitivity modeling; Python/pandas and Tableau (portfolio projects)
Systems: Power Automate, SharePoint, Microsoft Forms, ServiceNow, Jira, Salesforce (basic), Shopify, Figma
Certifications: Google Advanced Data Analytics Professional Certificate (In Progress, Expected Late Nov 2026); ServiceNow Certified System Administrator (2024); Microsoft Office Specialist: Excel (2022); CPhT (2019)

Languages: English, Dari/Persian/Farsi (bilingual)